

2018-19 FAMILY INSTALLATION SURVEY
AEP Ohio / Columbia Gas of Ohio

LIGHTING

- 1) How many of the 9 WATT LED's did you install? One Two None
- 2) When installing the 9 WATT LED's, which of the following bulbs did you replace? (IL = incandescent light bulb)
 40w IL One Two 60w IL One Two 75w IL One Two 100w IL One Two
 13w CFL One Two 23w CFL One Two Other One Two
- 3) Did you install the 11 WATT LED? Yes No
- 4) When installing the 11 WATT LED, which of the following bulbs did you replace?
 40w IL 60w IL 75w IL 100w IL 13w CFL 23w CFL Other
- 5) Did you install the LED NIGHTLIGHT? Yes No
- If YES, did you replace an incandescent nightlight? Yes No

INSULATION

- 1) Did you install the WEATHER STRIPPING? Yes No

HVAC

- 1) What type of PRIMARY HEATING SYSTEM does your home use? Gas furnace Electric furnace
 Air source heat pump Baseboard/In-wall unit Other Don't know
- 2) During the HEATING season, did you check the thermostat setting in your home? Yes No
- If YES, what was the setting?
 61-63°F 64-66°F 67-69°F 70-72°F 73-75°F 76-78°F 79°F + Don't know
- 3) For HEATING, did you decrease the thermostat setting in your home? Yes, we decreased the setting
 No, our thermostat is already at the recommended setting of 68°F No, other reason
- If YES, by how much did you decrease the setting?
 1-2°F 3-4°F 5-6°F 7-8°F 9°F or more
- If YES, when did you decrease the setting?
 Both day and night Only during the day Only at night
- 4) What type of PRIMARY COOLING SYSTEM does your home use? Central AC Window AC
 Air source heat pump Other Don't know None
- 5) During the COOLING season, did you check the thermostat setting in your home? Yes No

If YES, what was the setting?

- 64-66°F 67-69°F 70-72°F 73-75°F 76-78°F 79-81°F + 82°F + Don't know

- 6) For **COOLING**, did you increase the thermostat setting in your home? Yes, we increased the setting
 No, our thermostat is already at the recommended setting of 78°F No, other reason

If YES, by how much did you increase the setting?

- 1-2° F 3-4° F 5-6° F 7-8° F 9° F or more

WATER

- 1) What type of water heater does your home use? Natural Gas Electric Other Don't know

- 2) Did you check the hot water temperature in your home? Yes No

If YES, was the hot water temperature higher than 120°F? Yes No

If YES, did you decrease the temperature setting of your water heater?

- Yes, we decreased the setting No

If you adjusted the water heater setting, by how many degrees was it decreased?

- 1-9°F 10-20°F 21-29°F 30-39°F 40°F or more

- 3) Did you install the KITCHEN FAUCET AERATOR? Yes No

- 4) Did you install the BATHROOM FAUCET AERATOR? Yes No

- 5) Did you install the LOW-FLOW SHOWERHEAD? Yes No

If YES, how many showers are taken in your household on an average day using that showerhead?

- 1-2 3-4 4-5 6+

REFRIGERATOR/FREEZER

- 1) Did you adjust the setting on your REFRIGERATOR to the recommended setting (34-40°F)? Yes No

- 2) Did you adjust the setting on your FREEZER to the recommended setting (0-5°F)? Yes No

CONCLUSION

- 1) How many people live in your home? 2 3 4 5 6+

- 2) Is your home a single-family building? (This means your walls don't touch another building.) Yes No

3) **OPTIONAL** - Your utility is constantly striving to improve their programs. If you, the parent or guardian of the student, would like to participate in a short follow-up survey to help the utility understand your experience with this program, please provide the following information and your utility MAY contact you:

Parent/Guardian Name: _____

Street: _____ City: _____ Zip Code: _____

Phone with Area Code: (_____) _____ - _____