

2019-20 FAMILY INSTALLATION SURVEY
AEP Ohio / Columbia Gas of Ohio

LIGHTING

- 1) How many of the 9 WATT LED bulbs did you install? One Two None
- 2) When installing the 9 WATT LED bulbs, which of the following bulbs did you replace? (IL = incandescent light bulb)
40w IL One Two 60w IL One Two 75w IL One Two 100w IL One Two
13w CFL One Two 23w CFL One Two Other One Two
- 3) Did you install the 11 WATT LED? Yes No
- 4) When installing the 11 WATT LED, which of the following bulbs did you replace?
 40w IL 60w IL 75w IL 100w IL 13w CFL 23w CFL Other
- 5) Did you install the LED NIGHTLIGHT? Yes No
- If YES, did you replace an incandescent nightlight? Yes No

WATER HEATING

- 1) What type of water heater does your home use? Natural Gas Electric Other Don't know
- 2) Did you check the hot water temperature in your home? Yes No
- If YES, was the hot water temperature higher than 120°F? Yes No
- If YES, did you decrease the temperature setting of your water heater?
 Yes, we decreased the setting No
- If you adjusted the water heater setting, by how many degrees was it decreased?
 1-9°F 10-20°F 21-29°F 30-39°F 40°F or more
- 3) Did you install the KITCHEN FAUCET AERATOR? Yes No
- 4) Did you install the BATHROOM FAUCET AERATOR? Yes No
- 5) Did you install the LOW-FLOW SHOWERHEAD? Yes No
- If you answered NO, did you give it to someone else to install? Yes No
- If you answered YES, did the other person install it? Yes No

INSULATION

- 1) Did you install the WEATHER STRIPPING? Yes No

HEATING AND COOLING

- 1) What type of PRIMARY HEATING SYSTEM does your home use?
 Air source heat pump Baseboard/In-wall unit Gas furnace Electric furnace
 Other Don't know

- 2) During the HEATING season, did you check the thermostat setting in your home? Yes No
 If YES, what was the setting?
 61-63°F 64-66°F 67-69°F 70-72°F 73-75°F 76-78°F 79°F + Don't know
- 3) For HEATING, did you decrease the thermostat setting in your home? Yes, we decreased the setting
 No, our thermostat is already at the recommended setting of 68°F No, other reason
 If YES, by how much did you decrease the setting?
 1-2°F 3-4°F 5-6°F 7-8°F 9°F or more
 If YES, when did you decrease the setting?
 Both day and night Only during the day Only at night
- 4) What type of PRIMARY COOLING SYSTEM does your home use? Central AC Window AC
 Air source heat pump Other Don't know None
- 5) During the COOLING season, did you check the thermostat setting in your home? Yes No
 If YES, what was the setting?
 64-66°F 67-69°F 70-72°F 73-75°F 76-78°F 79-81°F + 82°F + Don't know
- 6) For COOLING, did you increase the thermostat setting in your home? Yes, we increased the setting
 No, our thermostat is already at the recommended setting of 78°F No, other reason
 If YES, by how much did you increase the setting?
 1-2°F 3-4°F 5-6°F 7-8°F 9°F or more

APPLIANCES

- 1) Did you adjust the setting on your REFRIGERATOR to the recommended setting (34-40°F)? Yes No
- 2) Did you adjust the setting on your FREEZER to the recommended setting (0-5°F)? Yes No

CONCLUSION

- 1) How many people live in your home? 2 3 4 5 6+
- 2) Is your home a single-family building? (This means your walls don't touch another building.) Yes No
- 3) How much do you agree with the following:
 Based on what I've learned in the e3 Smart program, I will make energy savings a top priority in the decisions I make and the actions I take.
 Strongly Agree Agree Disagree Strongly Disagree

OPTIONAL OPPORTUNITIES: Please indicate your interest below and provide your information:

- 4) _____ I am interested in learning more about how my utility providers can help with our energy needs.
- 5) _____ I would like to participate in a short follow-up survey to help my utility providers understand my experience with the e3 Smart Program. Your utility MAY contact you.

Parent/Guardian Name: _____ Parent/Guardian Email: _____

Parent/Guardian Phone: (____) _____ - _____

Parent/Guardian Address: _____ City: _____ State: _____ Zip: _____